



## “It’s YOUR library—every day

You guys are amazing. From on-line magazines, books and courses, music and movies, all the events you hold, and now even pedometers! I tell my friends I can't believe how lucky I am to have these resources available to me. Your offerings are incredible - thank you! ”

– Carole, eBook reader, digital magazine aficionado,  
book club member, In Touch subscriber





# Hello, **989,690!**

Your public library is a busy place—**2.1%** more people came into the library last year than in 2012. That's more than one person entering the library every minute we were open! Thanks for making BPL such a popular community destination.

Enquiring minds asked lots of questions—**over 100,000** information questions were asked last year system-wide, an increase of **3.1%**, confirming that library staff are still the best search engines around!





Of the **2,090,758** items borrowed in 2013...

- books, magazines, graphic novels: **1,124,194**
- CDs, DVDs, eReaders, Daisy Books, Games, Kits: **685,832**
- eBooks & eAudiobooks: **117,769**

Borrowing electronic items is growing, up about **21%** over last year.



The **iPad mini** made its debut in February, making BPL one of the first libraries in Canada to loan iPads to customers.

If you can't come to the library... Visiting Library Services volunteers delivered books, movies, and music to **98%** more people than in 2012. That's on top of the **41%** growth in visits between 2011 and 2012.

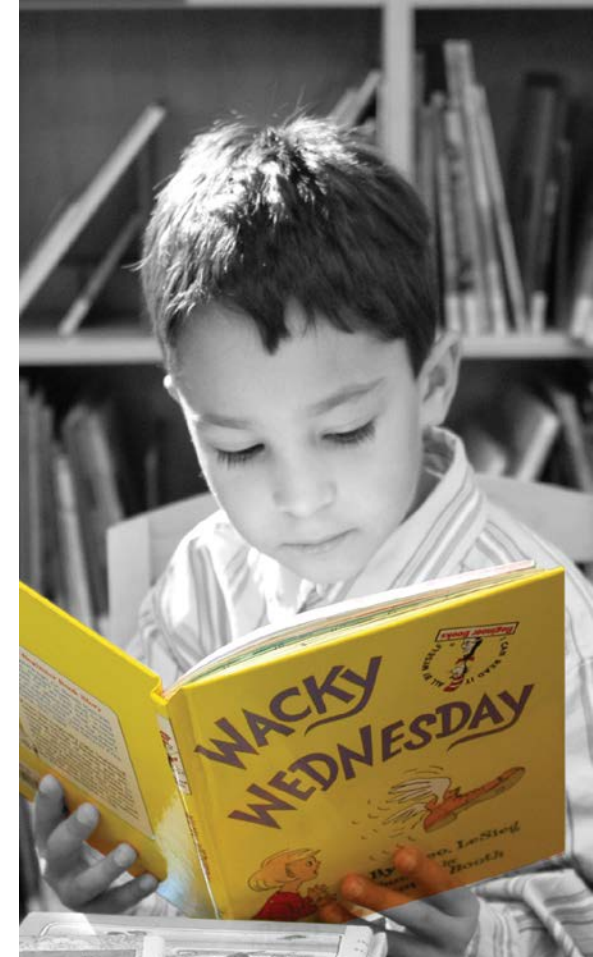
### The library at your fingertips ...

Online visits to the library continue to trend up with **4.4%** more online users in 2013: **1,593,705**

### In 2013...

Library computers: **222,698** uses

WiFi: **272,468** uses



Have a simple, quick question? Now you can **ask a librarian—by text!** This popular new service launched on April 1. Our first question: Is txt a librarian a real service, or an April Fools?

Now you can **listen to our website** with BrowseAloud, software technology that makes visiting our website easier for people with dyslexia, literacy difficulties, mild visual impairments, and where English is a second language.

The new **Tumblr** site for teens launched in spring 2013.

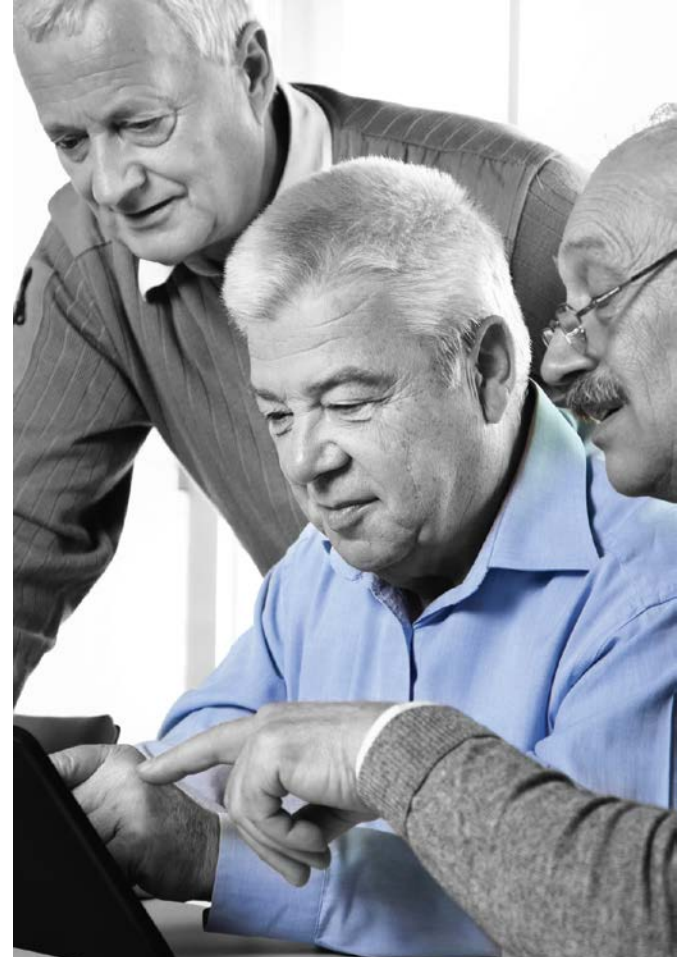


do u have dog  
training books ?



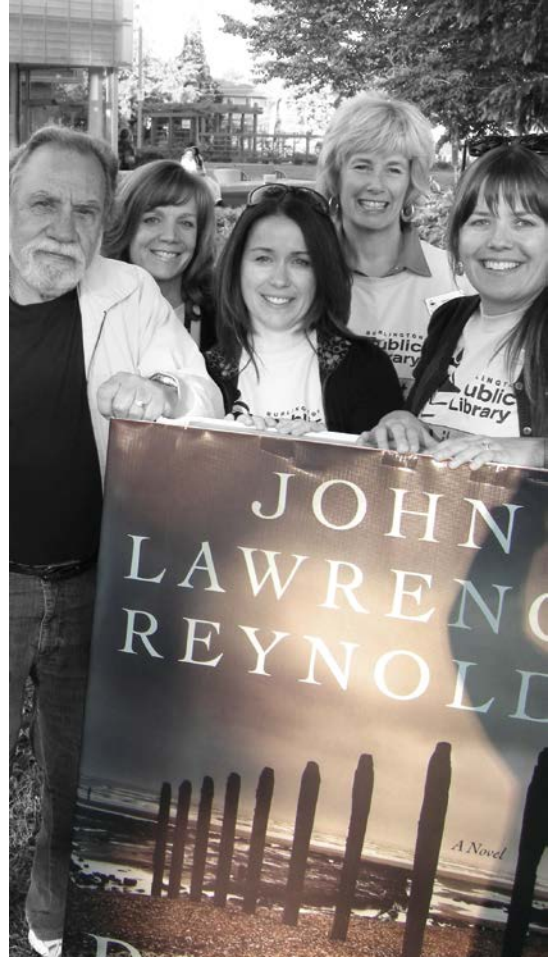
The new **library catalogue** launched mid-year with features you asked for in a website survey, such as one-stop searching that integrates online articles in your search. Later in 2014, convenience expands to include searchable library program listings and online program registration!

Thanks to the new catalogue's **mobile-friendly** platform, we retired BPLMobile, so you no longer need to download an app to browse the collection, access your library account, and connect to the library's social media sites using your mobile device.



## New in 2013

- **Read Free** book club for adults with special needs
- **Public U** brings the world to you...our exciting free university-style lecture series for adults.
- **One Book One Burlington** took a ride on BT, with 60 copies of *Beach Strip*, by local author John Lawrence Reynolds, available for riders to pick up, read, and return to selected Burlington Transit buses and Handi-Vans.
- **Online Video Production** with Popcorn Maker, a 9-week intensive online class
- Fun themed days: May the Fourth Be With You **Comic Book Day** and **Star Wars Day** and **Moustache Day** in November







## Programs

From author talks to ukulele lessons—you have it all at your library. In 2013, **50,352** people attended a library program—that's a **16.4%** jump over 2012.

Top billed programs: One Book One Burlington, author visits, Exam Cram Study Hall, and Paws 4 Stories.

**Exam Cram Study Hall** was a huge hit at all locations, attracting **1,664** students in January and **1,078** in June.



“My son was a very hesitant reader and has become much more confident after participating in the Paws 4 Stories program.”

– Parent of young reader

“Cookies and coffee and a free movie...you made my night!”

– Screeners attendee

“The best value for money ever. Really great to have celebrities in Burlington.”

– Murder Mystery Night participant



Nearly every weekday since moving to Burlington in the early 1970s, Amar Manget visited Central Library to catch up on the news, check out the latest movies, and visit with his library friends. Sadly, the library lost a good friend when he passed away in 2012.

Because Burlington Public Library was an important part of their father's life, the Manget family donated funds for ongoing improvements. Named for their parents in **August 2013**, the **Amar and Christa Manget Reading Room** honours the memorial tribute.

This generous gift is a legacy to Amar Manget's adopted hometown, and to the many people who make their way to their neighbourhood library to relax over a good read and connect with others.

**Coming soon!** Exciting improvements are underway in spring 2014, with completion targeted in the summer.



## Alton Branch Library opens its doors

The joint integrated library, located and operated together with the Dr. Frank J. Hayden Secondary School Library, opened its doors on **September 30** after nearly four years in the making.

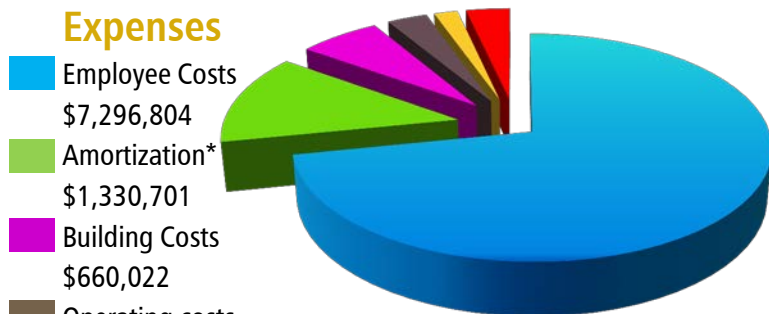
By blending collections, resources, and staff of two entirely different library systems into one, this dynamic hybrid library delivers more library services to the Alton neighbourhood and northeast community than the Library or Halton District School Board could have provided alone.

The community came to be big party on **November 23** to celebrate Burlington's largest joint facility and state-of-the-art community complex.

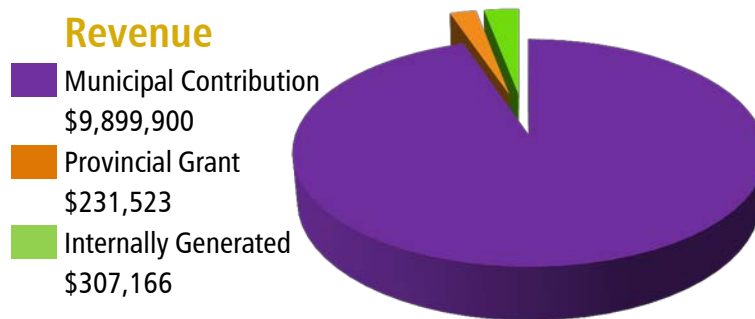


# Statement of Operations Year Ending December 31, 2013

## Expenses



## Revenue



\* Library collection materials (other than electronic resources, newspapers and periodicals) are now capitalized and amortized (depreciated) along with other capital acquisitions. The 2013 and 2012 purchases of collection materials were \$1,005,586 and \$993,932 respectively.

\*\* Includes non-capitalized collection materials of \$276,474 and \$170,194 respectively for 2013 and 2012 and non-capitalized Equipment and Repair expenses of \$50,409 and \$26,178 respectively for 2013 and 2012.

Burlington Public Library saves me so much money! I read hundreds of books every year and watch countless DVDs. I can't imagine the cost of all I use if I had to buy it. I love the library!

*Tracey, "140 on 140" entry*

**Did you know?...** Now you can easily donate to Burlington Public Library through [CanadaHelps.org](http://CanadaHelps.org). Charitable tax receipts are issued for gifts of \$10 or more.





## More Information

If you have any questions or comments,  
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[bpl.on.ca](http://bpl.on.ca)

